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## COMMON QUESTIONS

### SUSTAIN CORK RUBBER

**Z 203**

#### **Is Cork Rubber Flooring truly Green? Yes.**

Cork Rubber flooring is made with approximately 65% cork by volume. The cork is recycled, post production waste and is a renewable resource.

The rubber content is synthetic virgin material, however due to its extreme durability, the product will last longer than other alternatives, therefore reducing waste from re-installation of product in a shorter period of time.

Cork Rubber qualifies for more LEED credits than many other types of flooring including solid rubber. As with all Zandur rubber based products, Sustain is Red List Free and meets CA 01350 IAQ standards

Zandur offers a program to completely recycle tiles after their useful life.

#### **Why Choose Cork Rubber?**

The addition of cork greatly enhances the character, texture and overall beauty of the floor.

The surface texture greatly reduces surface glare and reflection which is particularly important in assisted living applications.

The addition of cork to the rubber actually increases product durability as it will compress and “give” during use which can reduce susceptibility to scratching.

Cork rubber is more comfortable as it can compress under foot.

Cork Rubber provides superior slip resistance due to the cork particles that come to the surface of the material and provide a greater coefficient of friction even when wet.

#### **What Makes Zandur different from other Rubber products?**

Zandur manufactures its products using only the highest quality components and uses a high percentage of rubber in its compound versus other product which are highly loaded with fillers.

Zandur uses extremely light fast pigments to virtually eliminate potential of fading.

Zandur employs a full time director of production at the manufacturing location who is responsible for factory QC and post production QC procedures. Zandur makes a 100% inspection of tiles three times during the production process and prior to packaging.

Zandur does not simply purchase product and re-distribute it. Instead, we are the creators and innovators behind them. We develop our products and formulations, establish factory QC



procedures and make regular audits ensuring environmentally safe practices, worker safety and effective management. This ensures you get the best quality product available.

**Should I expect shade variation in the product? Yes.**

Because of the cork content, slight shade variance is expected and adds to the natural beauty of the product, however the product is selected and segregated prior to shipping to limit any variance.

In the event the end user/customer is not satisfied with the shade variance, Zandur will accept the material back and waive any restock charge as long as the return is made within 30 days of invoice date and product is returned in saleable condition. Contact Zandur for details.

**Is Cork Rubber durable? Yes.**

Cork Rubber Flooring will last for decades if maintained per Zandur recommendations. Since the pattern and color run through the entire thickness of the product it will not lose its visual characteristics.

Rubber is known for its durability and the cork only adds to that.

**Can Cork Rubber be stained from soda, red wine and other common liquids? Not Typically.**

Cork Rubber is resistant to most chemicals that it will come in contact with including red wine and soda assuming spills are cleaned up within a reasonable amount of time.

For normal day to day use, materials spilled on the floor will not stain the rubber or the cork.

Refer to Zandur ASTM F925 testing available from your sales person for specific chemical resistance information.

**Will the cork come out of the surface of the tile? No.**

All cork in the product is embedded into the rubber and is securely bonded through the vulcanization/curing process.

**Is a finish required for new installations of cork rubber? No.** The product can be used without a finish. This is the preferred method where auto scrubbers are used to maintain the flooring.

**Should I worry about product fading? No.**

Because we use only color fast, stable pigments, fading is not likely in normal conditions.

**Why Choose Zandur?**

The owners of Zandur first introduced cork rubber flooring to the US in the late 90's and have been the leaders and innovators of this product since then. We have unparalleled experience in the development and manufacturing of cork rubber as well as over 60 years combined experience in cork. Choosing Zandur will ensure that you not only get the best product at the best price, but also ensure that a responsive and knowledgeable company stands behind the product.